



Community Options

## Who we support?

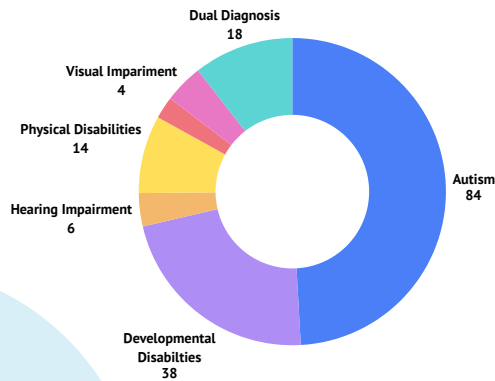


91 children



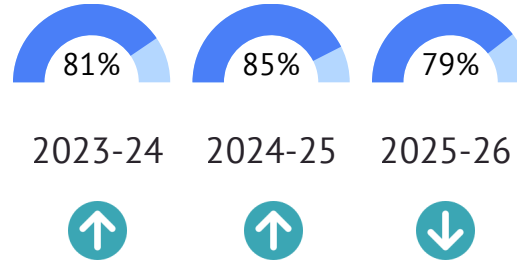
67 adults

### Diagnosis



## Adult Services

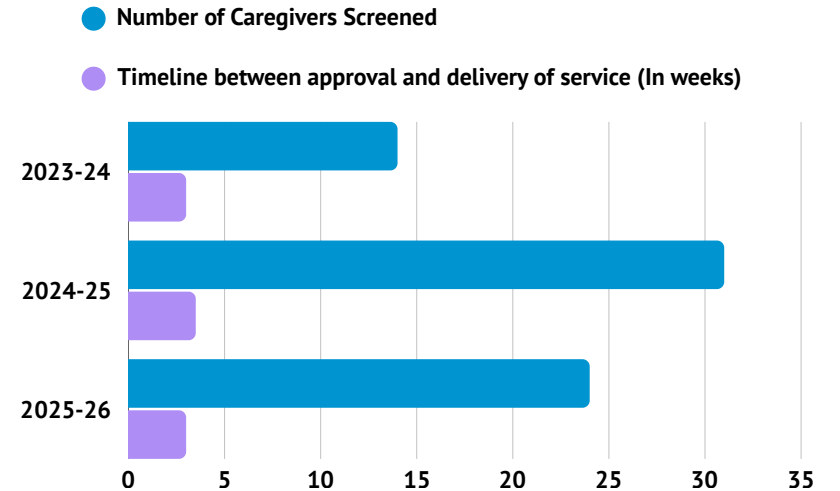
Long-term matches between contractors and persons served (2 years or more)



Adult Coordinators take extreme care in going through the matching process. They are envisaging this may be the long-term placement for the person served, and pay attention to mutual interests, temperament, as well as the necessary knowledge, skills and abilities of the caregivers. Stability and consistency for the person served is key to developing trust and supporting full community inclusion.

## Children's Services

The children's respite program has seen enormous growth over the last three years. It grew from 52 children served in 2023-24 to 86 children in 2025-26. We are grateful to the Children's Respite Coordinators as they have navigated onboarding new respite caregivers while still providing individualized care for each family in the program.





Community  
Options

91%

Of contractors feel that the support provided by their Coordinators is Excellent or Very Good

Note: The Outcomes report relates to CARF accredited services only which include: Child and Adult Respite, Supported Independent Living, Community Inclusion and Home Share.

127

## Contractors

Dedicated caregivers providing individualized support, helping families experience a break, and empowering the people we serve to engage fully within the community.

Survey Respondents indicated that excellent service is a result of:

- Communications with Coordinators
- Support from Coordinators

Our partners value a number of areas based on their responses.

Priorities include:

- Community participation
- Meaningful relationships
- Access to resources
- Flexibility in scheduling
- Connection between the adult/child and caregiver

## What we learned from you

“

I have had the same support worker for years and this has been a blessing for us over the years - Individual served

The service has a positive impact in facilitating “the growth of the individual (for me and the person served)

-Contractor

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## Completed Surveys

38